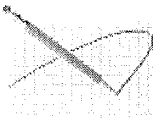


Masaaki
Murata/E/TMC0@TMC0
03/27/2007 02:37 AM

To Fukunori Ito/E/TMC0@TMC0
cc Hiroyuki Okawa/O/TMC0@TMC0, Jim
Wimmer/TMS/Toyota@Toyota,
Kenzo_Nishiwaki@toyota.com, Mariko
bcc
Subject Re: ES350 Rubber floor mat issue

Tomizuka-san
This is Murata writing
Addition to Ito-san's mail, I don't understand why TMS has to do special campaign for this.
In engineering standpont, we have no reason to be criticize. If we do some action, US government might
misunderstand as if Toyota did some wrong doing.
They request action not only for ES350 but also others.
We CAD must receive false accusation and bear a huge load of debt.
Please take account of this very carefully.
Best regards
Murata

Fukunori Ito



Fukunori Ito

2007/03/27 17:56

cc: Michael Collinworth/TMS/Toyota@TOYOTA@TMCE, Shigeyuki
Tomizuka/TMS/Toyota@Toyota@TMCE
cc: William de Manincor/TMS/Toyota@Toyota@TMCE, Jim
Wimmer/TMS/Toyota@Toyota@TMCE,
Kenzo_Nishiwaki@toyota.com, Yutaka Atsumi/E/TMC0@TMC0,
Mitsunori Sasano/O/TMC0@TMC0, Hiroyuki Okawa/O/TMC0@TMC0,
Shin Adachi/E/TMC0@TMC0, Masaaki Murata/E/TMC0@TMC0,
Masashi Wada/E/TMC0@TMC0, Mariko Momen/E/TMC0@TMC0
cc: ES350 Rubber floor mat issue

Hello Tomizuka-san

Thank you for your information of captioned issue by telephone.
I have reported outline of this issue for our Monthly quality meeting today.
Yoshie-san said "Is F/Fix only ES350?"
Yoshie-san worries other vehicle is ok or not.
You should study it using extensive knowledge.

My memory, there were same situation for Prius last year too.

Best regards,
***** Followed by Japanese *****

SECC

CADD
CADD
ES350
Prius FTR

TMC CADD Engineering Administration Dept
Tel 0561-74-4665 Ext. 8-41-4665
Fax 0561-74-4966 Ext. 8-41-4966
E-Mail Fukunori_ito@mail.toyota.co.jp

2007/03/26 18:04

Hello Michael-san

I was informed the captioned issue by CQE person and Tomizuka-san last Friday.
If you have a detail action of this issue, please let us know.
I heard TMS PQSS discussed to make some campaign letter to customer.

Have those problem vehicle genuine accessory rubber floor mat?
I would like to confirm that ES350 genuine rubber mat has two clip holes and with clips or not.

When you will implement a customer campaign for this issue, you should ask CADD a request of it.

Best Regards,

***** Followed by Japanese *****

Tomozuta-san [SEC]

?????????????

JCQE [GM] Letter [TMS]
[TMC]
TMC [CADD][JCQE]

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Frank <Fukunori> Ito Quality Group
TMC CADD Engineering Administration Dept
Tel 0561-74-4665 Ext. 8-41-4665
Fax 0561-74-4966 Ext. 8-41-4966
[E-Mail] Fukunori_ito@mail.toyota.co.jp
